



Power Mac G5 (Late 2005)

Power Mac G5 (Late 2005 Dual 2.0/2.3 GHz) and Power Mac G5 (Late 2005 Quad)

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Power Mac G5 (Late 2005)

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Repair Extension Program

Power Mac G5 (Late 2005)



The Power Mac G5 (Late 2005) Repair Extension Program (REP) for Power Supply Issues covers repairs for Power Mac G5 (Late 2005) computers exhibiting power-related issues due to specific component failure within the computer's power supply. If a Power Mac G5 (Late 2005) computer fails to start up after the power button has been pressed and the computer's serial number is within the ranges noted below, the computer may be eligible for repair, free of charge to the customer. There are no known safety issues caused by this component failure.

Program Overview

The Power Mac G5 (Late 2005) REP for Power Supply Issues covers Power Mac G5 (Late 2005) models with a 1 KW AcBel power supply that exhibit one of the following power symptoms:

- · Computer will not start up after the power button is pressed
- No LED activity

The computers must also fall within the eligible number ranges noted below. If these conditions are met, the power supply should be replaced under this program.

The REP covers affected Power Mac G5 (Late 2005) computers for up to two years from the original date of purchase, even if a computer is out of warranty. This worldwide Apple program does not extend the standard warranty coverage of a computer. Apple will continue to evaluate the repair data and will provide further repair extensions as needed.

Note: Customers are responsible for the repair cost of any damage caused by accident or misuse, or for issues that do not relate directly to the specific power supply issues covered by this REP.

Eligible Products

The program is available for Power Mac G5 (Late 2005) computers that were sold between approximately October 2005 and August 2006 and have a 1 KW AcBel power supply.

Eligible computers must meet the following conditions:

- The computer exhibits one of the symptoms described in "Program Overview."
- The computer's serial number falls within a specific range.
- The power supply label lists AcBel as the manufacturer.

Serial Number Identification

To identify an eligible Power Mac G5 (Late 2005) computer, first check the computer's serial number. Eligible computers have serial numbers with the first five digits falling within one of the ranges noted below:

- CK539xxxxxx CK608xxxxxx
- G8539xxxxx G8608xxxxx
- YM539xxxxxx YM608xxxxxx
- RM539xxxxxx RM608xxxxxx

All Power Mac G5 (Late 20005) computer serial numbers are located directly below the air deflector inside the side access panel.



Power Supply Identification

If the computer's serial number falls within the eligible range, you must then inspect the power supply itself to determine if it is an AcBel power supply. After removing the power supply from the enclosure, check the label on the bottom of the power supply.

Important: Before removing a power supply, inform the customer that a more thorough inspection will be required to determine if the computer qualifies for the REP. If the computer does not qualify, contact the customer for resolution.



The AcBel label looks like this. Make sure the label lists both "AcBel" and "1000W."

Excluded Repairs

Customers are responsible for the repair cost of any damage caused by accident or misuse. For example, computers that show signs of having been dropped or of liquid spills into the case are not eligible for the Power Mac G5 (Late 2005) REP.

Customers are also responsible for issues that do not relate directly to the specific power supply issues covered by this program. For example, if a Power Mac G5 (Late 2005) computer is taken to an Apple service provider with a power supply failure eligible under the program and a hard drive issue, Apple will cover the power supply repair, but the cost of repairing the hard drive is the customer's responsibility.

Repair Strategy

Required service parts for this program are available so that certified technicians may repair eligible Power Mac G5 (Late 2005) computers at an Apple service provider location. Repairs completed for this program are exempt from the AppleCare Service Excellence program.

Customers are responsible for transportation costs to eligible service providers and retail stores.

Asia-Pacific, Canada, Europe (except IMCs), Japan, United States

Warranty Repairs

If a Power Mac G5 eligible for this program is currently covered by an Apple warranty or extended service agreement, service providers should create the repair in the usual manner. However, it is extremely important that you select the specific CompTIA code created for this program (see "Special CompTIA Code").

Out-of-Warranty Repairs

Until further notice, Apple asks that service providers in all regions that use GSX select the "Mark for Review" checkbox on all out-of-warranty carry-in repairs created for Power Mac G5 computers eligible for coverage under this repair extension program. In addition, it is extremely important that you select the specific CompTIA code created for this program (see "Special CompTIA Code").

Apple Retail

For the repair to be covered, Mac Genii should make the following selections in GCRM to ensure the Power Mac G5 (Late 2005) Power Supply REP CompTIA code is assigned to the in-store repair:

Service Type: In-store Repair Reason for Service: No Power Component: Power, Video, as appropriate Issue: Power Mac G5 (Late 2005) Power Supply Issues REP CompTIA Modifier: select most appropriate

For out-of-warranty computers, check the Override Warranty box in the Coverage section of GCRM and select "Quality Program" for the reason. To generate the QP code, click on the magnifying glass icon and select the Quality Program code for Power Mac G5 (Late 2005).

European IMCs

For repairs covered under the Power Mac G5 (Late 2005) REP for Power Supply Issues, IMCs in Europe must order power supplies as stock parts using the part numbers listed above. To receive credit for the covered power supplies, IMCs must request an RMA number from the SPS team and return the defective parts to Apple with the RMA number.

Latin America

Latin American service providers should order parts for this repair extension program in the usual manner. Service providers submitting a warranty claim should select "Quality Programs" as the claim type and ensure the defective power supply's serial number is entered in the Defective SN field.

Special CompTIA Code

Apple has created the following CompTIA code to use for repair on Power Mac G5 (Late 2005) computers eligible under the Power Mac G5 (Late 2005) REP for Power Supply Issues.

Use **CompTIA Code 663: PMG5 (Late 2005) Power Supply REP** when replacing a power supply under the Power Mac G5 (Late 2005) REP, whether or not the computer is covered by warranty or an extended service agreement.

Japan (Mail-In Repairs Only)

Service providers in Japan who create a mail-in repair for Power Mac G5 (Late 2005) computers eligible under the Power Mac G5 (Late 2005) REP for Power Supply Issues should select one of the following two CompTIA codes:

- Use **CompTIA Code 663: PMG5 (Late 2005) Power Supply REP** for power supply repairs covered under the Power Mac G5 (Late 2005) REP for Power Supply Issues.
- Use CompTIA Code 664: PMG5 (Late 2005) Power Supply REP Multiple Issues for products exhibiting the symptoms listed above, but requiring repairs in addition to those covered by the Power Mac G5 (Late 2005) REP for Power Supply Issues.

Replacement Parts

The only part eligible to be replaced under this repair extension program is the 1 KW AcBel power supply, part number 661-3738.

Power Mac G5 (Late 2005) computers with quad 2.5 GHz processors must use the 1 KW power supply as the replacement part. However, if you are repairing a 1 KW power supply in a Power Mac G5 (Late 2005) computer with either dual 2 GHz or dual 2.3 GHz processors, you may use the 710 W power supply, part number 661-3737, as the replacement part. The following table shows the replacement options:

Configuration	Original Power Supply	Replacement Power Supply
Quad 2.5 GHz	661-3738	661-3738
Dual 2.3 GHz	661-3738	661-3737 or 661-3738
Dual 2.0 GHz	661-3738	661-3737 or 661-3738

The parts listed above are the only approved power supply replacements covered under the Power Mac G5 (Late 2005) REP for Power Supply Issues. Apple will accept 1 KW KBB power supplies, part number 661-3738, in exchange for 710 W power supplies ordered with part number 661-3737.

Apple will charge service accounts for any parts ordered for repairs involving units eligible for the Power Mac G5 (Late 2005) REP that are not related to this program and are not covered by warranty or an extended AppleCare service agreement.

Reimbursement Strategy

Apple is aware that some customers may have paid for out-of-warranty repairs that now qualify under this program. If a customers' Power Mac G5 (Late 2005) computer was repaired out of warranty and he/she believes the repair qualified under the Power Mac G5 (Late 2005) REP for Power Supply Issues, Apple will review the claim and determine if the customer qualifies for reimbursement of the repair cost.

If the claim is determined to be eligible for repair under the Power Mac G5 (Late 2005) REP, Apple will reimburse your customer directly.

Apple will work with service providers to inform affected customers (where contact information is available) about details on the reimbursement process. If your service location has conducted any out-of-warranty repairs that are eligible under this program, Apple will contact you in the near future to coordinate communications to affected customers.

Note: Service that was performed to repair damage caused by accident or misuse is not covered under this program.





Basics

Power Mac G5 (Late 2005)



Power Mac G5 (Late 2005) is the third generation of Power Mac G5 computers. It leverages the G5 architecture with the following new features:

- G5 dual core processor (two processors on one chip): The Power Mac G5 (Late 2005 Dual 2.0 GHz/2.3 GHz) models use a single dual-core PowerPC G5 processor for dual processor function. The Power Mac G5 (Late 2005 Quad 2.5 GHz) model uses two dual-core PowerPC G5 processors for quad processor power.
- 533 MHz DDR2 main memory
- PCI Express 16x video support
- PCI Express 4x and 8x expansion support
- Two enhanced 1GB Ethernet ports (supporting jumbo frames) on the back panel
- Three USB 2.0 ports on the back panel
- Combination Airport Extreme/Bluetooth card (CTO option)
- External Apple USB modem (CTO option)
- Diagnostic LEDs on logic board



Differentiating the Power Mac G5 (Late 2005)

While Power Mac G5 (Late 2005) computers look similar to earlier Power Mac G5 models, you can easily differentiate the Power Mac G5 (Late 2005) by checking the back panel. Power Mac G5 (Late 2005) computers include two Gigabit Ethernet ports and three USB 2.0 ports, as illustrated below.



Power Mac G5 (Late 2005)

Earlier models include just one Gigabit Ethernet port and two USB 2.0 ports.



Earlier Power Mac G5 Models



Although the Power Mac G5 (Late 2005) computer looks similar to earlier Power Mac G5 models, there are a number of significant service and support differences. Before troubleshooting or servicing a Power Mac G5 (Late 2005), make sure you are familiar with the following points.

DDR2 memory: The Power Mac G5 (Late 2005) computer uses both ECC and NECC DDR2 DIMMs. Refer to "DDR2 Memory" in the Troubleshooting chapter for more information about identifying and installing these DIMMs.

PCI Express expansion slots: The Power Mac G5 (Late 2005) contains four PCI Express expansion slots for graphics and other expansion cards. Refer to "<u>PCI Express Cards</u>" in the Troubleshooting chapter for more information.

Graphics cards: Note the following differences in Power Mac G5 (Late 2005) graphics cards:

- Because Power Mac G5 (Late 2005) logic boards use PCI Express technology for all expansion slots, AGP graphics cards and all earlier PCI cards are not compatible with these computers.
- Graphics cards for the Power Mac G5 (Late 2005) have two DVI connectors.
- Some cards ship with an adapter for connecting two DVI monitors.
- The NVIDIA Quadro FX 4500 graphics card requires a new internal booster power cable. Refer
 to the NVIDIA Quadro FX 4500 card take-apart procedure.

Special tools: Three special tools are required for servicing the Power Mac G5 (Late 2004) computer. Refer to "<u>Special Tools</u>" in the Take Apart chapter.

Power cord: Because the power cord for the Power Mac G5 (Late 2005) is a special heavy-duty cord specific to this model, power cords from earlier Power Mac G5 models are not compatible. You can order the Power Mac G5 (Late 2005) power cord from GSX. For more information, refer to "**Power Cord**" in the Take Apart chapter.

Diagnostic LEDs: To aid in troubleshooting the Power Mac G5 (Late 2005), a set of diagnostic LEDs has been added to the Power Mac G5 (Late 2005) logic board. Refer to "<u>Diagnostic LEDs</u>" in the Troubleshooting chapter for instructions on how to locate and interpret the LEDs.

Power supply verification: The Power Mac G5 (Late 2005) computer uses a new method of power supply verification. Refer to "Power Supply Verification" in the Troubleshooting chapter.

AirPort Extreme/Bluetooth combo card: The separate AirPort Extreme and Bluetooth cards used in earlier Power Mac G5 models have been replaced by a single AirPort Extreme/Bluetooth combination card in the Power Mac G5 (Late 2005). The earlier cards are not compatible with the Power Mac G5 (Late 2005). For more information, refer to "<u>AirPort Extreme/Bluetooth</u> <u>Combination Card</u>" in the Take Apart chapter and <u>Knowledge Base article 302721</u>. **No external antenna:** There is no external AirPort Extreme/Bluetooth antenna on the Power Mac G5 (Late 2005) computer. The <u>antenna board</u> requires an entirely new take apart procedure.

Modem: There is no internal modem available for the Power Mac G5 (Late 2005) computer. Instead, Apple offers a CTO option for an external USB modem.

Processor support bar: A <u>support bar</u> has been added under the processor/heatsink on all configurations of the Power Mac G5 (Late 2005).

Processor screws: The mounting screws for the Power Mac G5 (Late 2005) processors must be removed and replaced in a different order from the screws on earlier Power Mac G5 processors. Refer to the Take Apart procedures for the **Dual processors** and **Quad processor**. Note that there is a specific order both for removing and for replacing the screws on the Quad processor.

Media bay fan: It is possible to replace the <u>media bay fan</u> on the Power Mac G5 (Late 2005) computer. The fan could not be replaced on earlier Power Mac G5 models.

Other new take-apart procedures: Pay special attention to differences from earlier models in the take-apart procedures and warnings for the following modules:

- Logic board
- Power supply
- Front panel board



To identify a particular Power Mac G5 (Late 2005) computer, check the computer's serial number, which lists the model's configuration. The serial number is located directly below the air deflector inside the side access panel.





The Power Mac G5 (Late 2005 Quad) configuration uses a liquid cooling system (LCS) to manage the temperature in the computer. The liquid cooling system is sealed and is designed to be opened only by an Apple Authorized Service Provider (AASP). To ensure proper safety and handling of the LCS system, please read the following information.

General Safety Information

The LCS cooling system fluid is predominantly water (80% or greater) with a mixture of corrosion inhibitors and bacterial growth preventatives. In normal use in a non-leaking LCS there are no special handling considerations. However, if a leak in the system is suspected or discovered and the computer is plugged in, remove power to the computer by pulling the power plug.

Nitrile or rubber glove should be worn when handling an LCS module that is leaking or suspected to be leaking. Evidence of leaks would include corrosion around fittings in the LCS coolant system, a liquid present, or a slick or slimy feel when handling the part. For leaks or spills, wipe up the fluid using rags, paper towels, or other suitable materials. Dispose of all cleaning materials according to local laws and regulations Do not combine used coolant with any other chemical.

When returning a failed LCS module to Apple, place the module (leaking or not) in the packaging that the replacement module came in. Follow the packaging instructions included with the replacement module. Failure to follow the instructions could damage the equipment and void warranty coverage.

Safety Guidelines

Below is a summary of first aid measures for exposure to the liquid. For complete instructions refer to the Material Safety Data Sheets (MSDS) for the liquid. The Safety Data Sheets can be found at http://www.apple.com/environment/resources/msds.html.

Eyes: Immediately flush with plenty of water. If wearing contact lenses, after initial flushing, remove contact lenses and continue to flush for 15 minutes. Have eyes examined by a medical professional if irritation persists.

Skin: Wash skin with running water. Remove contaminated clothing. The recommended flushing is 15 minutes if pain or irritation occurs. Seek medical attention if irritation or redness develops.

Ingestion: Ingestion of this product, while unlikely to occur in its containment, may cause irritation of the mouth and throat, gastric upset, stomach ache, cramps, nausea and vomiting.

If the product is swallowed, CALL PHYSICIAN OR POISON CONTROL CENTER FOR MOST CURRENT INFORMATION. If professional advice is not available, do not induce vomiting. Contaminated individuals should drink milk, egg whites, or large quantities of water. Never induce vomiting or give diluents (milk or water) to someone who is unconscious, having convulsions, or unable to swallow.





Take Apart

Power Mac G5 (Late 2005)



General Information

Orientation

For most take-apart procedures, it is recommended that you lay the computer on its side before removing or installing the part. For proper operation, however, Apple recommends that the unit be run in the upright position. The computer should never be operated on its side with the access panel facing down.

Tools

The following tools are required to service all configurations of the computer:

- Long-handled magnetic Phillips #1 screwdriver
- Long-handled 3 mm flathead hex screwdriver
- Long-handled 4 mm ballhead hex screwdriver
- Long-handled T-10 torx screwdriver
- 9/32-inch nut driver
- 1/4-inch nut driver
- Short-handled or right-handled magnetic Phillips #2 screwdriver
- Flatblade screwdriver
- Jeweler's flatblade screwdriver
- Jeweler's Phillips #0 screwdriver
- Needlenose pliers
- Small wire cutter
- Xacto knife
- Tape (for temporarily holding cables out of the way)
- Small mirror (for seeing small boards inside the enclosure)
- Soft cloth (for protecting removed parts from scratches)

Special Tools

Three of the tools listed above are available through GSX. The tools and their part numbers are

- Long-handled 3 mm flathead hex screwdriver (922-7122)
- Long-handled 4 mm ballhead hex screwdriver (922-7082)
- Long-handled T-10 torx screwdriver (922-7083)

These tools are necessary for removing/installing the processor and logic board in all configurations.

Power Cord

The power cord for the Power Mac G5 (Late 2005) is a heavy-duty cord that is specific to this model. The Power Mac G5 (Late 2005) power cord accommodates the computer's more powerful power supply.



Power cords from earlier Power Mac G5 models are not compatible and will not fit the power cord socket on the back of the Power Mac G5 (Late 2005) computer. Therefore, to supply power for troubleshooting or testing a Power Mac G5 (Late 2005) computer, you must make sure you have on hand its specific power cord. You can order the power cord from GSX as part number 922-6782 (in North America). This power cord is compatible with all Power Mac G5 (Late 2005) configurations.

Parts Requiring Enclosure Replacement

The following are not separate, orderable parts. To replace them, you must replace the enclosure.

- Media blower
- Hard drive locking latches
- Hard drive bay
- Optical drive levers
- Media shelf
- Media bay sensor
- Media bay sensor and air deflector sensor cable
- Rear panel latch

Take Apart Procedures

This manual covers different configurations of the Power Mac G5 (Late 2005) computer. Some configurations may look slightly different from the one shown in the illustrations; however, except where indicated, the following procedures apply to all configurations.



Opening the Computer

Tools

No tools are required for this procedure.

Preliminary Steps

1. Shut down the computer.

Warning: Always shut down the computer before opening it to avoid damaging its internal components or the components you are installing. Do not open the computer or attempt to install items inside it while it is on.

- Wait 5 to 10 minutes to allow the computer's internal components to cool.
 Warning: After you shut down the system, the internal components can be very hot. You must let the computer cool down before continuing.
- 3. Unplug all external cables from the computer except the power cord.
- Touch the metal PCI access covers on the back of the computer to discharge any static electricity from your body.
 Important: Always discharge static before you touch any parts or install any components inside the computer. To avoid generating static electricity, do not walk around the room until you have finished working and closed the computer.
- 5. Unplug the power cord.

Warning: To avoid damaging its internal components or the components you want to install, always unplug the computer before attempting any take-apart procedure.

6. Put on an ESD wrist strap.

Procedure

- Hold the side access panel and lift the latch on the back of the computer.
 Warning: The edges of the access panel and the enclosure can be sharp. Be very careful when handling them.
- Remove the access panel and place it on a flat surface covered by a soft, clean cloth.
 Replacement Note: Make sure the latch is in the up position before replacing the access panel. If the latch is down, the access panel will not seat correctly in the enclosure.



3. Remove the air deflector and place it on a soft, clean cloth.



Replacement Note: To replace the air deflector, insert the three tabs on the bottom edge of the deflector into the three slots in the bottom frame of the enclosure. Then swing the deflector up flush against the top frame of the enclosure.

Important: Make sure you re-install the air deflector before replacing the access panel. If the air deflector is not installed, the computer will not function properly.



Serial ATA Hard Drive

The Power Mac G5 computer can accommodate two serial ATA hard drives in its internal hard drive bay. In most configurations, a single hard drive occupies the top portion of the bay. You can install one additional serial ATA hard drive to the empty slot in the bay.

Important: Use the original Apple cables that came with the Power Mac G5 when installing ATA hard drives.

Tools

The only tool required for this procedure is a Phillips #1 screwdriver.

Preliminary Steps

Before you begin, open the computer.

Part Location



Procedure

- 1. Release the drive locking latch by rotating it up.
- 2. Disconnect the drive data cable and power cable from the hard drive.



3. Pull the drive out of the drive bay, being careful not to touch the bottom of the drive. Note: If you encounter resistance, use a flatblade screwdriver to release the latches on the drive bay rails as you pull the drive out of the bay. (See circled areas on the illustration below.) If two drives are installed, remove the bottom drive first.



Important: If the printed circuit board (PCB) is exposed on the bottom of the hard drive, hold the drive by its sides. To avoid damaging the replacement drive, take care not to touch the PCB during installation.

Replacement Note: If you are replacing a hard drive with a new drive, transfer the four guide screws from the sides of the original drive to the new drive. If you are installing an additional drive, transfer the guide screws from the side of the hard drive bay to the drive.



Replacement Note: When replacing the top drive, make sure the guide screws align with the middle slot of the drive bay, and then gently push the drive into the bay until it snaps into place.



When installing a bottom drive, align the guide screws with the bottom slot of the drive bay and slide the drive in until it snaps into place.



Tools

The only tool required for this procedure is a small wire cutter.

Preliminary Steps

Before you begin, open the computer and **remove the hard drive(s)**.

Part Location



Procedure

Upper Hard Drive Cable

1. Clip off the connector from the hard drive end of the upper hard drive data cable.



2. Disconnect the cable from the logic board, pull the cable out of the hard drive bay, and remove the cable from the enclosure.



Replacement Note: When installing the replacement upper hard drive cable, first route the cable through the opening in the hard drive bay.



Then install the upper hard drive with the cable routed below the drive, and connect the cable to the drive as illustrated.



Lower Hard Drive Cable

1. Clip off the connector from the hard drive end of the lower hard drive cable.



2. Disconnect the cable from the logic board, pull the cable out of the hard drive bay, and remove the cable from the enclosure.



Replacement Note: When installing the replacement lower hard drive cable, first route the cable through the opening in the hard drive bay.



Then install the lower hard drive with the cable routed above the drive, and connect the cable to the drive as illustrated.





Important: When installing a replacement optical drive, use the original Apple cables that came with the Power Mac G5.

Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer.

Part Location



Procedure

1. Disconnect the optical drive ribbon cable from the logic board. (The cable connector is located under the media shelf that holds the optical drive.)



2. Push the optical drive levers out to release the drive.



3. Place the fingers on one hand inside the opening for the optical drive cable. Push the edge of the drive forward and then up. The drive will move part way out of the media shelf.



4. Disconnect the power cable from the drive.



5. Route the drive ribbon cable out through the opening in the media shelf and remove the drive and ribbon cable from the computer.
- 6. If you are replacing the drive with a new drive, do the following:
 - Disconnect the ribbon cable from the back of the drive, and then carefully pry the cable from the top of the drive. Transfer the cable to the top of the replacement drive, and connect the cable to the drive.

Note: Reusable adhesive tape on the underside of the cable attaches the cable to the drive. When removing the cable from the original drive, be careful to keep the tape with the cable.

• Carefully remove the EMI shield from the front of the original drive and transfer it to the front of the replacement drive.



Replacement Note: Insert the optical drive part way into the optical drive bay, and connect the power cable to the drive. Then bend down the free end of the ribbon cable, route it through the opening at the back of the media shelf, and connect the cable to the logic board.



Front Inlet Fan Assembly

Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer and lay it on its side with the access side facing up.



1. Hold the front inlet fan assembly by the front handle and firmly pull it out of the computer.



Replacement Note: To replace the front inlet fan bracket in the enclosure, align the large rail on the bracket with the cutout in the PCI divider and press firmly.

Important: Make sure the connector on the fan fully engages the fan connector on the logic board, or the computer will not operate properly. Gently pull the fan assembly to test whether it is connected.





Memory (DIMMs)

The Power Mac G5 (Late 2005) has eight DIMM slots for PC2 4200, 533 MHz, Double-Data-Rate 2 (DDR2) SDRAM DIMMs. The slots are arranged in two banks of four slots each. Power Mac G5 (Late 2005) computers come with a minimum of 512 MB of RAM, installed as a pair of 256 MB DIMMs in the two center slots. Additional DIMMs can be installed in the open DIMM slots, as illustrated below.

Note: DIMMs must be installed in equal-sized pairs from the center outward.



In the Power Mac G5 (Late 2005), DIMMs must fit these specifications:

- PC2 4200, 533 MHz, DDR2 DIMMs
- 240-pin module
- Maximum number of memory devices on DDR2 SDRAM: 18
- Nonparity
- Unbuffered (registered or buffered DDR2 SDRAM cannot be used)
- Either error-correcting code (ECC) or no error-correcting code (NECC) modules
 Note: Do not mix ECC and NECC memory modules within a pair. (See the "General Information" section of Troubleshooting for information on identifying ECC and NECC DIMMs.)

Important: Memory from older Macintosh computers is not compatible with the Power Mac G5 (Late 2005).

Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove the front inlet fan assembly**.



- 1. Locate the DIMM slots on the logic board.
- 2. Open the ejectors on the DIMM slot by pushing them out to the sides.
- 3. Holding the DIMM by both top corners, lift it straight up out of the computer.



Replacement Note: Align the DIMM in the slot and push both ends of the DIMM down until the tabs are vertical and the ejectors snap into place.



Important: Do not touch the DIMM connectors. Handle the DIMM only by the edges.



Power Mac G5 (Late 2005) computers have four expansion card slots that accommodate PCI Express cards. The computers come with a high-performance 16-lane (16x) PCI Express graphics card installed in slot 1. The card contains the graphics processor unit (GPU) and provides the computers' display ports.

You can install additional PCI Express cards in slots 2–4. Install a second card in slot 3, a third in slot 4, and a fourth in slot 2 to take advantage of the bus bandwidth of each slot. Before installing a card, check the specifications to make sure it can operate in the Power Mac G5 (Late 2005).

Note: When certain high-end video cards are installed in slot 1, they block the adjacent PCI Express slot (slot 2). As a result, you can install PCI Express cards in slots 3 and 4 but not in slot 2.



Important: Combined maximum power consumption for all four expansion slots should not exceed 200 W. Combined maximum video RAM for all graphics cards is 1 GB.

While all slots can accommodate PCI Express cards that have up to 16-lanes, if you install a card that requires a greater bandwidth than the slot provides, the card will operate at the bandwidth of the slot. For example, an 8x card installed in a 4x slot will operate as a 4x card. Refer to the following table for details.

PCI Express Slot	Bus Bandwith (x)	Connector (Lane)
4	4x	16 lane
3	8x	16 lane
2	4x	16 lane
1	16x	16 lane

Tools

The only tool required for this procedure is a Phillips #1 screwdriver.

Preliminary Steps

Before you begin, open the computer and lay it on its side with the access side facing up.

Part Location



Procedure for All Cards Except NVIDIA Quadro FX 4500

Install video cards in slot 1 only. Install other PCI Express cards in the slots labeled 2, 3, and 4.

Warning: When removing or installing a card, handle it only by the edges. Do not touch its connectors or any of the components on the card. Lift the card straight out from the connector to remove it, and insert it straight into the connector to install it. Do not rock the card from side to side and don't force the card into the slot. Once the replacement card is installed, pull on it gently to check that it is properly connected.

- 1. Remove the screw that mounts the card to the enclosure.
- 2. If you are removing a video card, pull back the small locking clip at the front of the connector.
- 3. Holding the card by the top corners, gently pull up the card and remove it from its expansion slot.



Replacement Note: Align the card's connector with the expansion slot and press until the connector is inserted all the way into the slot. If you're installing a 12-inch card, make sure the card engages the appropriate slot in the PCI card guide.

- Don't rock the card from side to side; instead, press the card straight into the slot.
- Don't force the card. If you meet a lot of resistance, pull the card out. Check the connector and the slot for damage or obstructions, then try inserting the card again.
- Pull the card gently to see if it is properly connected. If it resists and stays in place, and if its gold connectors are barely visible, the card is connected.

Procedure for NVIDIA Quadro FX 4500 Card and Cable

To remove the Quadro FX 4500 card, do the following:

- 1. Remove the two screws that mount the card to the enclosure.
- 2. Disconnect the Quadro FX 4500 cable from the card.
- 3. Holding the card by the top corners, gently pull up the card and remove it from its expansion slot.



Replacement Note: When replacing the Quadro FX 4500 card, position the card over the slot by carefully aligning the end of the card in the first slot in the PCI card guide and the two screw holes in the card fence with the first two PCI card screw holes in the enclosure. Then press down.



To remove the Quadro FX 4500 cable, do the following:

- 1. Remove the Quadro FX 4500 card from the enclosure (refer to preceding steps).
- 2. Locate the PCI card guide.



- 3. Remove the two screws that mount the PCI card guide to the logic board.
- 4. Slide the card guide up to release the two latches from the PCI divider, and remove the card guide from the enclosure.



5. Disconnect the Quadro FX 4500 cable from the logic board and remove the cable from the enclosure.





Tools

No tools are required for this procedure. You may, however, find a flat-blade screwdriver useful in removing the battery from its holder.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove the front inlet fan assembly**. If a memory DIMM is installed in the slot next to the battery, **remove the DIMM**.



- 1. If necessary, carefully spread the two tabs holding the battery.
- 2. Remove the battery from its holder.



Replacement Note: Insert the new battery in the holder, making sure the battery's negative symbol (–) faces up.



Warning: Installing the battery incorrectly may cause an explosion. Be sure the battery's positive and negative sides are correctly oriented in the holder. Use only the same type of battery or an equivalent recommended by the manufacturer of the original.

Important: Batteries contain chemicals, some of which may be harmful to the environment. Please dispose of used batteries according to your local environmental laws and guidelines.



Note: The combo card is connected to an adapter card called the runway card. This procedure includes steps for removing both the combo and runway cards. However, if you are replacing just the combo card, it is not necessary to remove the runway card from the enclosure.

Tools

The only tools required for this procedure are a jeweler's Phillips #0 screwdriver and Xacto knife.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove the front inlet fan assembly**. If a memory DIMM is installed in the slot next to the combo card, **remove the DIMM**.



- 1. Using a jeweler's Phillips screwdriver, remove the two combo card mounting screws.
- 2. Disconnect the combo card antennas from the clip on the side of the PCI divider.



- 3. Disconnect the combo card from the runway card and lift up a short distance.
- 4. Disconnect the two antenna cables from the card and remove the card from the enclosure.



Replacement Note: The cables can attach to either connector on the card.

To remove the runway card (after removing the combo card), do the following:

Note: The runway card is attached to the PCI divider by two black rivets. You must remove the rivets before disconnecting the card from the logic board.

1. Using a Xacto knife, pry up and remove the center plug of the first black rivet. Then pry up and remove the outer casing for the rivet.



- 2. Repeat for the second rivet.
- 3. Holding the runway card by its top edge, pull straight up to disconnect the card from the logic board.





Tools

The only tool required for this procedure is a Phillips #1 screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove any 12-inch graphics or PCI Express cards**.



- 1. Remove the two screws that mount the PCI card guide to the logic board.
- 2. Slide the card guide up to release the two latches from the PCI divider, and remove the card guide from the enclosure.





Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Any 12-inch graphics or PCI Express cards
- PCI card guide.



- 1. Disconnect the speaker and fan cables from the logic board.
- Lift the speaker/fan assembly straight up and remove it from the enclosure.
 Important: Be careful that the fan and speaker cables do not catch on the PCI divider as you lift the assembly.



Replacement Note: When reinstalling the speaker/fan bracket in the enclosure, make sure the large tab on the side of bracket engages with the channel in the PCI divider.





Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Any 12-inch graphics or PCI Express cards
- PCI card guide
- <u>Speaker/fan assembly</u>



- 1. Locate the ambient board connected to the logic board.
- 2. Position your fingers on both sides of the board. Gently rock the board from side-to-side, pulling it straight up and out of the connector.





Warning: If you are not certified to service this product, removing the heatsink cover will void the computer's warranty.

Tools

The only tool required for this procedure is a Xacto knife.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove the front inlet fan assembly**.



- 1. Locate the locking rivet that secures the processor heatsink cover to the PCI divider.
- 2. Using a Xacto knife, pry up and remove the plug at the center of the locking rivet.



3. Pry up and remove the outer casing for the rivet.



Replacement Note: For Power Mac G5 (Late 2005 Dual) computers, you do not need to replace the rivet after you have replaced the heatsink cover. For Power Mac G5 (Late 2005 Quad), you must replace the rivet. Extra rivets are available as part number 922-6503.

4. Slide the cover to the left to unlatch the four metal latches under the cover. Then lift the cover up and off the heatsink.



Replacement Note: Place the notches in the underside of the cover directly over the four mounting pegs. Slide the cover toward the back of the computer and then press down firmly until you feel the cover lock into place.







Rear Exhaust Fan Assembly

Tools

The only tools required for this procedure are a Phillips #1 screwdriver and a flatblade screwdriver. If you are replacing the rear exhaust fans with new fans, you will also need needlenose pliers.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- All graphics and PCI Express cards
- Heatsink cover



- Disconnect the fan cable from the logic board.
 Note: Press the cable connector up toward the media shelf when disconnecting the cable.
- 2. Press down on the two tabs on the top of the fan bracket to release the two latches.



- 3. Lift the fan bracket and fans out of the enclosure.
- 4. If you are replacing the fans on a Power Mac G5 (Late 2005 Quad) computer, use needlenose pliers to pull each fan off the four grommets that mount it to the bracket, and remove the fans and cable from the bracket. Then install the replacement fans in the bracket, using the grommets included with the fans.





Replacement Note: When reinstalling the fan bracket in the enclosure, make sure the two tabs on the bottom of the bracket engage with the slots in the enclosure's fan guide.

Then rotate the fan back flush with the rear panel, making sure the two latches on the top of the bracket engage with the two slots on the top of the fan guide.



Replacement Note: Using a flatblade screwdriver, tuck the fan cable under the edge of the logic board.





Tools

The only tools required for this procedure are a Phillips #1 screwdriver and Xacto knife.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- All graphics and PCI Express cards
- PCI card guide
- Speaker/fan assembly
- Heatsink cover



Note: The combo card's runway card is attached to the PCI divider by two black rivets. Before you can remove the card from the PCI divider, you must remove both rivets and disconnect the card from the logic board. You do not, however, have to remove the runway card or combo card from the enclosure.

1. Using a Xacto knife, pry up and remove the center of the first black rivet that mounts the runway card to the PCI divider.



2. Pry up and remove the outer casing for the rivet.



3. Repeat steps 1 and 2 for the second rivet.

- 4. Remove the combo card antenna cables from the clip on the side of the PCI divider.
- 5. Holding the runway card by its top edge, pull straight up to disconnect the card from the logic board.



6. Set the runway card (with combo card attached) to the side. (There is no need to remove the runway card from the enclosure.)



- 7. Remove the processor heatsink cable from the clip on the PCI divider.
- 8. Remove the three black PCI divider mounting screws.



9. Lift the PCI divider out of the enclosure.

Replacement Note: Align the PCI divider on the logic board by placing it over the runway card connector. Be sure to replace the processor heatsink cable in the clip on the PCI divider.





Tools

The only tool required for this procedure is a short-handled or right-angle Phillips #2 screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- All graphics and PCI Express cards
- PCI card guide
- Speaker/fan assembly
- Heatsink cover
- <u>PCI divider</u>


Procedure

- 1. Disconnect the media bay fan cable from the logic board.
- 2. Remove the two media bay fan mounting screws.



- 3. Rotate the fan counterclockwise.
- 4. Route the fan cable out through the opening in the media bay shelf and remove the fan from the media bay.



Replacement Note: After placing the fan in the media bay, make sure the tabs on the bottom of the fan engage with the slots in the media bay shelf. Then rotate the fan clockwise back into position.





Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover

Part Location



Procedure

- 1. Lift the processor inlet frame off the processor.
- 2. Remove the frame from the enclosure.



Replacement Note: If you are replacing the processor inlet frame with a new inlet frame on the Power Mac G5 (Late 2005 Dual 2.0 GHz/Dual 2.3 GHz) computer, check the replacement parts box for an enclosed label. Before installing the frame, apply the label to the frame as illustrated below.





Processor (Dual 2.0/2.3 GHz)

Tools

The only tools required for this procedure are a long-handled 3 mm flathead hex driver and a long-handled 4 mm ballhead hex driver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- All graphics and PCI Express cards
- <u>Rear exhaust fan assembly</u>
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz)

Part Location



Procedure

- Using a long-handled 3 mm flathead hex driver, remove the six processor mounting screws. (Four long screws mount the upper platform and two short screws mount the power supply terminal on the level below.)
- 2. Insert a long-handled 4 mm ballhead hex driver into the two holes on the top of the heatsink and loosen (but do not remove) the two captive screws.



Warning: The heatsink and processor are one unit. Do not attempt to separate the heatsink from the processor.

3. Holding the processor/heatsink by the bottom metal platform, lift the assembly straight up out of the enclosure.

Replacement Procedure

- 1. If you are replacing the processor with a new processor, do the following:
 - When removing the new processor from its packaging, be careful to lift the processor straight up out of the box. Tilting the processor could damage the heatsink seal.
 - Before installing the processor, remove the cap over the processor connector.



2. Lower the processor over the processor standoffs, and press down on the metal platform to make sure the processor is connected to the logic board. Gently rock the heatsink until it feels seated.

Warning: Don't press on the top of the heatsink or you'll damage the processor.



Note: For steps 3–6, remove or loosen the screws in the order indicated in the illustrations.

3. Insert a long-handled 4 mm ballhead hex driver into the two holes on the top of the heatsink and tighten the two captive screws.



4. Using a long-handled 3 mm flathead hex driver, replace the two short screws that mount the power supply terminal.



5. Using a long-handled 3 mm flathead hex driver, replace the four long processor mounting screws.



- 6. Replace the processor inlet frame on the front of the heatsink.
- 7. Replace the heatsink cover.
- 8. Replace the rear exhaust fan assembly.
- 9. Replace all graphics and PCI Express cards.
- 10. Replace the front inlet fan assembly.

Important: Whenever you replace a processor with a new processor, you must run Apple Service Diagnostic (once the computer is reassembled). Apple Service Diagnostic for Power Mac G5 (Late 2005) is available as a download from the Disc Images section of the Apple Service Source website. For more information, see "Thermal Calibration" in the Troubleshooting chapter.



Processor Inlet Frame (Quad)

Tools

No tools are required for this procedure.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover

Part Location



Procedure

- 1. Lift the processor inlet frame off the processor.
- 2. Remove the frame from the enclosure.





Note: There are two versions of the Quad processor. While your processor may look different from the one in the photos, the take-apart steps for both versions are similar. Any differences are called out in the procedure that follows.

Tools

The only tools required for this procedure are a long-handled 3 mm flathead hex driver and a long-handled 4 mm ballhead hex driver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Quad)

Part Location



Procedure

1. Remove the processor support bar cable from the clip on the PCI divider.



2. Disconnect the processor support bar cable from the processor cable.



Version 1 Processor

Note: For steps 3–6, remove or loosen the screws in the order indicated in the illustrations. For Version 2 of the processor, see steps 8-12.

3. Using a 3 mm flathead hex driver, loosen the four captive float plate screws. (Do not remove the captive screws from their standoffs.)



4. Using a 3 mm flathead hex driver, remove the six long processor mounting screws.



5. Using a 3 mm flathead hex driver, remove the four short screws that mount the two processor terminal assemblies.



6. Using a 4 mm ballhead hex driver, loosen the four captive screws near the middle of the processor.



7. Hold the heatsink by the middle and lift the processor/heatsink straight up out of the computer.



Warning: The heatsink and processor are one unit. Do not attempt to separate the heatsink from the processor.

Version 2 Processor

Note: For steps 8-11, remove or loosen the screws in the order indicated in the illustrations. For Version 1 of the processor, see steps 3-7.

8. Using a 3 mm flathead hex driver, loosen the four captive float plate screws. (Do not remove the captive screws from their standoffs.)



9. Using a 3 mm flathead hex driver, remove the six long processor mounting screws.



10. Using a 3 mm flathead hex driver, remove the four short screws that mount the two processor terminal assemblies.



11. Using a 4 mm ballhead hex driver, loosen the four captive screws near the middle of the processor.



12. Hold the heatsink by the middle and lift the processor/heatsink straight up out of the computer.



Warning: The heatsink and processor are one unit. Do not attempt to separate the heatsink from the processor.

Replacement Procedure

Version 1 Processor

Note: For replacement procedures for Version 2 of the processor, see steps 13-24.

- 1. If you are replacing the processor with a new processor, do the following:
 - When removing the new processor from its packaging, be careful to lift the processor straight up out of the box. Tilting the processor could damage the heatsink seal.
 - Before installing the processor, remove the caps over the processor connectors.



• Loosen the screws in the order marked below.



• Check to make sure the top edges of both processors align.



- 2. Lower the processor over the processor standoffs.
- Press down on the middle (bridge) of the heatsink to make sure the processor is connected to the logic board. Gently rock the heatsink until it feels seated.
 Warning: Don't press on the end of the heatsink or you'll damage the processor.



Note: For steps 4–7, replace or tighten the screws in the order indicated in the illustrations.

4. Using a 4 mm ballhead hex driver, tighten the four captive screws near the middle of the processor.



5. Using a 3 mm flathead hex driver, replace the four short screws that mount the two processor terminal assemblies.





6. Using a 3 mm flathead hex driver, replace the six long processor mounting screws.

7. Using a 3 mm flathead hex driver, tighten the four captive float plate screws.



- 8. Reconnect the processor support bar cable with the processor cable.
- 9. Replace the processor support bar cable in the clip on the PCI divider.
- Replace the processor inlet frame assembly on the front of the heatsink.
 Important: If you are replacing the processor with a new processor, be sure to use the inlet frame included with the replacement processor.
- 11. Replace the heatsink cover.
- 12. Replace the front inlet fan assembly.

Important: Whenever you replace a processor with a new processor, you must run Apple Service Diagnostic (once the computer is reassembled). Apple Service Diagnostic for Power Mac G5 (Late 2005) is available as a download from the Disc Images section of the Apple Service Source website. For more information, see "Thermal Calibration" in the Troubleshooting chapter.

Version 2 Processor

Note: For replacement procedures for Version 1 of the processor, see steps 1-12

- 13. If you are replacing the processor with a new processor, do the following:
 - When removing the new processor from its packaging, be careful to lift the processor straight up out of the box. Tilting the processor could damage the heatsink seal.
 - Before installing the processor, remove the caps over the processor connectors.



• Loosen the screws in the order marked below.



• Check to make sure the top edges of both processors align.



- 14. Lower the processor over the processor standoffs.
- 15. Press down on the middle (bridge) of the heatsink to make sure the processor is connected to the logic board. Gently rock the heatsink until it feels seated.

Warning: Don't press on the end of the heatsink or you'll damage the processor.



Note: For steps 16–19, replace or tighten the screws in the order indicated in the illustrations.

16. Using a 4 mm ballhead hex driver, tighten the four captive screws near the middle of the processor.



17. Using a 3 mm flathead hex driver, replace the four short screws that mount the two processor terminal assemblies.





18. Using a 3 mm flathead hex driver, replace the six long processor mounting screws.

19. Using a 3 mm flathead hex driver, tighten the four captive float plate screws.



- 20. Reconnect the processor support bar cable with the processor cable.
- 21. Replace the processor support bar cable in the clip on the PCI divider.
- 22. Replace the processor inlet frame assembly on the front of the heatsink. Important: If you are replacing the processor with a new processor, be sure to use the inlet frame included with the replacement processor.
- 23. Replace the heatsink cover.
- 24. Replace the front inlet fan assembly.

Important: Whenever you replace a processor with a new processor, you must run Apple Service Diagnostic (once the computer is reassembled). Apple Service Diagnostic for Power Mac G5 (Late 2005) is available as a download from the Disc Images section of the Apple Service Source website. For more information, see "Thermal Calibration" in the Troubleshooting chapter.



Note: The illustrations in this procedure are based on the Power Mac G5 (Late 2005 Quad) computer. Although the Power Mac G5 (Late 2005 Dual) support bar cable differs from the Quad cable (it has two connectors rather than three), the take-apart procedure for all configurations is primarily the same.

Tools

The only tool required for this procedure is a Phillips #1 screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz) or Processor inlet frame (Quad)
- Processor (Dual 2.0/2.3 GHz) or Processor (Quad)

Part Location



Procedure

- 1. Remove the two mounting screws from the processor support bar.
- 2. Disconnect the processor support bar cable from the logic board.
- 3. Power Mac G5 (Late 2005 Quad): If necessary, remove the processor support bar cable from the clip on the PCI divider.



4. Lift the bar and attached cable straight up and out of the enclosure.

To remove the cable from the support bar:

- 1. Depress the two clips on either side of the front inlet fan connector and remove the connector from the support bar.
- 2. Unclip the cable from the support bar and remove the cable from the bar.





Tools

The only tool required for this procedure is a Phillips #1 screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Any memory DIMMs installed next to the front panel board

Part Location



Procedure

- 1. Disconnect the power button cable from the front panel board.
- 2. Remove the two front panel board mounting screws.



3. Gently pull the board back from the front panel, tip the back of the board up so that it clears the DIMM slot ejectors, and remove the board from the enclosure.



Note: If you are replacing the front panel board with a new board, carefully remove the EMI shield from the original board and transfer it to the replacement board. Make sure that the fingers of the shield enclose the board as shown in the illustration below.



Replacement Note: When replacing the front panel board, align the ports on the board with the openings in the front panel board. Then press the board firmly to the enclosure.


Tools

The only tool required for this procedure is a jeweler's flat-blade screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Any memory DIMMs installed next to the front panel board
- Front panel board

Part Location



Procedure

- 1. Lay the computer so that the front panel is facing down.
- 2. Remove the black rubber cap that covers the power button LED.
- 3. Using a jeweler's flat-blade screwdriver, pry up the metal C-ring that secures the power button board.



4. Lift up and remove the power button board.





5. Remove the metal activation ring that lies below the power button board.

6. Remove the power button from the enclosure.





Tools

The following tools are required for this procedure:

- Phillips #1 screwdriver
- long-handled T-10 torx driver
- 9/32-inch nut driver

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz) or Processor inlet frame (Quad)
- Processor (Dual 2.0/2.3 GHz) or Processor (Quad)
- Processor support bar
- All graphics and PCI Express cards
- AirPort Extreme/Bluetooth combo card and runway card
- Rear exhaust fan assembly
- PCI card guide
- Speaker/fan assembly
- Front panel board
- PCI divider

Part Location



Procedure

1. Disconnect the cables from the top and bottom edge of the logic board.



2. Using a long-handled T-10 torx driver, remove the nine power supply bus bar screws.



- 3. Using a 9/32-inch nut driver, remove the six logic board standoffs.
- 4. Using a Phillips #1 screwdriver, remove the three black logic board mounting screws.



- 5. Move the cables and processor power terminal assemblies out of the way. Then carefully slide the logic board to the left to release it from the three mushroom-head standoffs.
- 6. Tilt the logic board up and maneuver it out of the enclosure, making sure the ports clear the enclosure openings.



Note: Perform the following procedures only if you are replacing the logic board with a new logic board.

- 7. Transfer the following from the original logic board to the replacement board:
 - Memory DIMMs
 - Ambient board
 - Quadro FX 4500 graphics card cable (if installed)
- 8. Transfer the port EMI shield from the original logic board to the replacement logic board, making sure the shield is fully seated on the ports.



Replacement Procedure

Important: Before you install a replacement logic board, remove the protective clips and caps circled in the illustration below and transfer them to the logic board you are returning to Apple. Do not remove the mylar sheet from the board.



- Temporarily tuck the top cables into the openings in the media shelf so that they are out of the way. Also tape or hold the bottom cables out of the way.
 Note: You may find a long strip of packing tape useful in securing the cables.
- Angle the logic board into the enclosure so that the port edge goes in first.
 Warning: Be careful not to catch the battery on the edge of the case as you lower the logic board into the enclosure. Also make sure the connector ends of the antenna cables are not caught under the board.
- 3. Position the logic board on the three mushroom-head standoffs, aligning the ports with the openings in the enclosure.
- 4. Slide the board toward the rear of the computer so that the logic board locks onto the mushroom-head standoffs and the ports are fully seated in the back panel openings.





5. Replace the three logic board screws and six standoffs in the order indicated below.

Important: There are two versions of the power supply, one with two processor power terminal assemblies and the other with just one processor power terminal assembly. In either case, make sure the rear standoffs are threaded through the power terminal rings before you insert the standoffs into the logic board.



- 6. Replace the nine power supply bus bar screws.
- 7. Reconnect all cables at the top and bottom edge of the logic board.
- 8. Replace the PCI divider.
- 9. Replace the front panel board.
- 10. Replace the speaker/fan assembly and reconnect its cables to the logic board.
- Replace the PCI card guide.
 Note: If the computer includes a Quadro FX 4500 graphics card, you must connect the Quadro FX 4500 cable to the logic board before you replace the PCI card guide.
- 12. Replace the rear exhaust fan assembly and reconnect its cable to the logic board.
- 13. Replace the runway and AirPort Extreme/Bluetooth combo cards.
- 14. Replace all graphics and PCI Express cards.
- 15. Replace the processor support bar and reconnect the processor support bar cable to the logic board.
- 16. Replace the processor.
- 17. Replace the processor inlet frame.
- 18. Replace the heatsink cover.
- 19. Replace the front inlet fan assembly.

Important: Whenever you replace a logic board with a new logic board, you must run Apple Service Diagnostic (once the computer is reassembled). Apple Service Diagnostic for Power Mac G5 is available as a download from the Disc Images section of the Apple Service Source website. For more information, see "Thermal Calibration" in the Troubleshooting chapter.



Antenna Board and Cables

Note: The antenna cables are permanently attached to the antenna board. The cables and board are removed from the enclosure as a unit.

Tools

The only tools required for this procedure are a Phillips #1 screwdriver and a flatblade screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz) or Processor inlet frame (Quad)
- Processor (Dual 2.0/2.3 GHz) or Processor (Quad)
- Processor support bar
- <u>All graphics and PCI Express cards</u>
- AirPort Extreme/Bluetooth combo card and runway card
- Rear exhaust fan assembly
- PCI card guide
- Speaker/fan assembly
- Front panel board
- <u>PCI divider</u>
- Logic board

Part Location



Procedure

1. Remove the antenna cables from the tape on the inside of the enclosure's side panel and from the channel between the PCI cage and the rear exhaust openings on the inside of the enclosure's back panel.



Remove the three screws on the interior antenna board cover.
 Note: This procedure will also release the exterior antenna board cover on the back panel.



3. Using a flatblade screwdriver, pry up the interior antenna board cover and remove the cover from the enclosure.



4. Remove the antenna board from the slot in the exterior antenna board cover.



5. Remove the antenna board and cables from the enclosure.

Note: If you are replacing the antenna board/cables with a new board/cables, transfer the grounding clip from the original antenna board to the replacement board.



Replacement Note: Insert the antenna board into the slot in the exterior antenna board cover as illustrated.





Replacement Note: Be sure to reroute the antenna cables in the channel between the PCI cage and the rear exhaust openings on the inside of the enclosure's back panel.



Tools

The only tools required for this procedure are a Phillips #1 screwdriver and 1/4-inch nut driver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz) or Processor inlet frame (Quad)
- Processor (Dual 2.0/2.3 GHz) or Processor (Quad)
- Processor support bar
- All graphics and PCI Express cards
- AirPort Extreme/Bluetooth combo card and runway card
- <u>Rear exhaust fan assembly</u>
- PCI card guide
- <u>Speaker/fan assembly</u>
- Front panel board
- PCI divider
- Logic board

Part Location



Procedure

- 1. Position the computer so the power supply is at the top.
- Using a Phillips #1 screwdriver, remove the two screws that secure the power supply top cover, and remove the cover from the enclosure.
 Note: On some power supply covers, a pad attached to the top of the cover hides the left screw. To access this screw, gently peel back the pad as illustrated.



3. Using a 1/4 inch nut driver, remove the mushroom-head standoff closest to the power supply.



4. Using the Phillips screwdriver, remove the four power supply mounting screws on the bottom of the enclosure.



5. Lift up the bus bar tabs to release them from the plastic runner on the enclosure.



- 6. Slide the power supply toward the front of the computer.
- 7. Tilt the bus-bar-tab edge of the power supply a short distance out of the bottom of the enclosure. (Make sure that the bus bar tabs are released from the plastic runner on the enclosure.)
- 8. Rotate the power supply up and remove it from the enclosure.



Replacement Note: Make sure the plastic trim ring is in place in the power receptacle before replacing the power supply in the enclosure.



Replacement Note: To fit the power supply back into the enclosure, align the power supply so that it is parallel to the bottom panel and push the power supply straight back until the bus bar tabs snap into place. Then slide the power supply toward the back of the computer, making sure the power receptacle aligns with the opening in the back panel.

Note: Make sure the power supply cables do not catch on the enclosure or under the power supply.



Replacement Note: Be sure to replace the mushroom-head standoff after installing the power supply in the enclosure.





Air Deflector Sensor Board

Tools

The only tool required for this procedure is a flatblade screwdriver. A small mirror to use in locating the board is optional.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and remove the following:

- Front inlet fan assembly
- Heatsink cover
- Processor inlet frame (Dual 2.0/2.3 GHz) or Processor inlet frame (Quad)
- Processor (Dual 2.0/2.3 GHz) or Processor (Quad)
- Processor support bar
- <u>All graphics and PCI Express cards</u>
- <u>AirPort Extreme/Bluetooth combo card and runway card</u>
- <u>Rear exhaust fan assembly</u>
- PCI card guide
- Speaker/fan assembly
- Front panel board
- PCI divider
- Logic board
- Power supply

Part Location



Procedure

- 1. Locate the air deflector sensor board inside the enclosure on the bottom right front corner of the frame. You may find a small mirror useful in seeing the board.
- 2. Disconnect the sensor cable from the air deflector sensor board.
- 3. Pry up the sensor board from the frame and remove the board from the enclosure. **Note:** Adhesive on the back of the board attaches the sensor board to the frame.







Troubleshooting

Power Mac G5 (Late 2005)



General Information

DDR2 Memory

The Power Mac G5 (Late 2005) has eight DIMM slots for PC2 4200, 533 MHz, Double-Data-Rate 2 (DDR2) SDRAM DIMMs. The slots are arranged in two banks of four slots each. Power Mac G5 (Late 2005) computers come with a minimum of 512 MB of RAM, installed as a pair of 256 MB DIMMs in the two center slots. Additional DIMMs can be installed in the open DIMM slots, as illustrated below.

Note: DIMMs must be installed in equal-sized pairs from the center outward.



In the Power Mac G5 (Late 2005), DIMMs must fit the following specifications. Memory from older Macintosh computers is not compatible.

- PC2 4200, 533 MHz, DDR2 DIMMs
- 240-pin module
- Maximum number of memory devices on DDR2 SDRAM: 18
- Nonparity
- Unbuffered (registered or buffered DDR2 SDRAM cannot be used)
- Either error-correcting code (ECC) or no error-correcting code (NECC) modules **Note:** Do not mix ECC and NECC memory modules within a pair.

To identify ECC and NECC DIMMs, check the chip side of the DIMM. ECC DIMMs include an extra memory device as marked below. NECC DIMMs do not have this device.



DDR2 Memory Module with ECC

DDR2 Memory Module with NECC

PCI Express Cards

Power Mac G5 (Late 2005) computers have four expansion card slots that accommodate PCI Express cards. The computers come with a high-performance 16-lane (16x) PCI Express graphics card installed in slot 1. The card contains the graphics processor unit (GPU) and provides the computers' display ports.

You can install additional PCI Express cards in slots 2–4. Install a second card in slot 3, a third in slot 4, and a fourth in slot 2 to take advantage of the bus bandwidth of each slot. Before installing a card, however, check the specifications to make sure it can operate correctly in the Power Mac G5 (Late 2005).

Note: When certain high-end video cards are installed in slot 1, they block the adjacent PCI Express slot (slot 2). As a result, you can install PCI Express cards in slots 3 and 4 but not in slot 2.



Important: Combined maximum power consumption for all four expansion slots should not exceed 200 W. Combined maximum video RAM for all graphics cards is 1 GB.

While all slots can accommodate PCI Express cards that have up to 16-lanes, if you install a card that requires a greater bandwidth than the slot provides, the card will operate at the bandwidth of the slot. For example, an 8x card installed in a 4x slot will operate as a 4x card. Refer to the following table for details.

PCI Express Slot	Bus Bandwith (x)	Connector (Lane)
4	4x	16 lane
3	8x	16 lane
2	4x	16 lane
1	16x	16 lane

Thermal Calibration

To ensure proper fan and temperature control in the Power Mac G5 (Late 2005), you must run Apple Service Diagnostic whenever you replace a processor or logic board with a new processor or logic board. Apple Service Diagnostic for Power Mac G5 is available as a download from <u>http://www.info.apple.com/discimages/</u>.

Note: The calibration process of Apple Service Diagnostic requires a controlled environment to ensure accurate ambient temperature readings. Computers under test must have the transparent air deflector installed and the door sensor switch must be operable. Units under test should also be located away from heating and air conditioning systems and fan exhaust of other machines. Ambient temperature should not go above 77 degrees Fahrenheit or 25 degrees Centigrade.

Resetting the Logic Board

Some system problems can be resolved by resetting the System Management Unit (SMU) microcontroller chip on the Power Mac G5 (Late 2005) logic board. To reset the logic board, do the following:

- 1. Shut down the computer.
- 2. Unplug the computer from its power source.
- 3. Wait two minutes.
- Plug the power cord back in, and turn the computer on. If the computer does not power on, there is something else wrong with it; refer to the "<u>Startup Failures</u>" section of "Symptom Charts" in this chapter.

You can also reset the logic board by pressing the SMU reset button on the logic board:

- 1. Shut down the computer.
- 2. Open the computer, lay it on its side with the access side facing up, and <u>remove the front</u> inlet fan assembly.

- Press the reset button on the logic board.
 Note: For the location of the reset button, see "Logic Board Diagram" in the Views chapter.
- 4. Replace the front inlet assembly and close the computer.
- 5. Turn on the computer.

Power-On Self Test: RAM and Processor Verification

A power-on self test in the computer's ROM automatically runs whenever the computer is started up after being fully shut down (the test does not run if the computer is only restarted). If the test detects a problem, the status LED located above the power button on the front of the computer will flash in the following ways*:

- 1 Flash: No RAM is installed or detected.
- 2 Flashes: Incompatible RAM types are installed or RAM installed in wrong slots.
- 3 Flashes: No RAM banks passed memory testing.
- 4 Flashes: No good boot images are detected in the boot ROM (and/or there is a bad sys config block).
- 5 Flashes: The processor is not usable.

* **Note:** The status LED lights up when the power button is depressed at startup. Do not count this light as one of the diagnostic flashes.

Diagnostic LEDs

Power Mac G5 (Late 2005) logic boards include a set of LEDs to help service providers troubleshoot the computers. The LEDs are located to the left of the top bank of DIMM slots.



Use the table on the following page to interpret the LEDs.

Diagnostic LED Table

LED	Description	Color When On	Expected Condition	LED "On" Indicates	Things to Check	Next Steps
No 1	CPU A	Red	Off	CPU A improperly installed	Is processor assembly seated properly? Check that mounting screws are properly tightened.	Remove processor assembly and check for damaged pins on processor connector or logic board connector. Replace processor, if necessary. Replace logic board, if necessary.
No 2	Overtemp LED	Red	Off	CPU has gone overtemp	Check that space is allowed for fans to ventilate. Verify fans and sensors are connected.	Reseat front inlet fan. Run Thermal Calibration in Apple Service Diagnostics. Replace processor.
No 3	Power On	Red	On (with air deflector open)	Main power OK and within regulation	Check connections to the power bus bar.	Check operation of the air deflector sensor. Replace power supply.
No 4	Trickle Power	Yellow	On (with unit plugged into AC power and air deflector open)	AC power OK	Check for AC power at the wall outlet; try another outlet.	Check operation of the air deflector sensor. Replace power supply.
No 5	Open Firmware Good	Green	On (with air deflector open)	CPU arrived at Open Firmware (logic board is OK)	Reset SMU. Check for RAM errors.	Check operation of the air deflector sensor. Replace processor. Replace logic board.
No 6	СРU В	Red	Off	CPU B improperly installed (LED 6 only present on Quad)	Is processor assembly seated properly? Check that mounting screws are properly tightened.	Remove processor assembly and check for damaged pins on processor connector or logic board connector. Replace processor, if necessary. Replace logic board, if necessary.
No 7	Checkstop	Red	Off (LED flashes once at startup and then goes off)	CPU hang	Check RAM. Is processor assembly seated properly? Check that mounting screws are properly tightened.	Remove processor assembly and check for damaged pins on processor connector or logic board connector. Replace processor, if necessary. Replace logic board, if necessary.

Notes for LED Table

- Power Mac G5 (Late 2005 Dual 2.0/2.3 GHz) logic boards include LEDs 1–5 and LED 7, but not LED 6. Power Mac G5 (Late 2005 Quad) logic boards include LEDs 1–7.
- CPU A is located closest to the PCI Express slots; CPU B is located below CPU A (closer to the power supply). Make sure CPU screws are tight.
- LEDs 3, 4, and 5 operate differently from the other LEDs. They remain off until you remove the air deflector (clear door inside the side access panel), at which point they should go on. If LED 3, 4, or 5 is on before you remove the air deflector, check the operation of the air deflector sensor. Note that the fans will run at high speed while the air deflector is removed.
- LED 5 verifies that Open Firmware has loaded. To allow time for it to load, be sure to wait at least one minute from first power up before you check this LED.
- Some logic boards have two additional LEDs: one located near the bottom edge of the logic board and the other to the right of the top bank of DIMM slots. These LEDs were used only during manufacturing and should be ignored.

Power Supply Verification

To power on, the computer's logic board requires "trickle" power. If the system fails to power on, first reset the SMU (remove power cord for approximately two minutes). If the unit still doesn't power on, follow the procedure outlined below to determine whether the issue is related to the power supply.

Verify trickle power

Diagnostic LED 4 indicates the presence of trickle power required by the logic board to begin the startup process.

- Remove the clear plastic air deflector (fans will go to high while door is removed).
- LED 4 should be on and yellow, indicating that trickle voltage is present.

Verify Power Supply is providing power

Diagnostic LED 3 indicates that the main power is OK and within regulation.

- Plug in AC power cord, and press the power-on button on the front panel.
- Remove the clear plastic air deflector (fans will go to high while door is removed).
- LED 3 should be on and red, indicating that the main power is OK and within regulation.

Voltage Measurements

Note: Due to the size and location of the Power Mac G5 (Late 2005 Quad) processor module, it isn't possible to get access to the power bus bar screws to check the voltages. The following procedure can be used only for Power Mac G5 (Late 2005 Dual 2.0/2.3 GHz) computers.

If the computer has trickle power and is capable of starting up, you may measure the voltages available from the power supply. Use a volt meter to take measurements at the screws that attach the power bus bar to the logic board, and at the terminal connections that provide power to the processor module.

Warning: During this procedure, do not let any fingers or the voltage probes come in contact with or get caught in the blades of the fans.

- 1. Remove the power cord from the computer.
- 2. Open the computer, and lay it on its side with the access side facing up.
- 3. Remove the metal G5 heatsink cover (let the unit cool before attempting measurements).
- 4. Plug a known good power cord into the computer and press the power button on the front of the unit.
- 5. Measure the voltages as indicated in the following tables.

Location of Bus Bar Tabs and Terminals

Note: This is a top view of the main logic board with the processor module removed. You must test the voltages with the processor module installed.



MLB Power Bus Bar

Voltage	Positive Lead	Ground Lead
3.3 V	Tab 1	Tab 4
5.1 V	Tab 2	Tab 4
0 V	Tab 3	Tab 4
0 V	Tab 4	Tab 5
0 V	Tab 5	Tab 4
0 V	Tab 6	Tab 4
0 V	Tab 7	Tab 4
12 VDC	Tab 8	Tab 4
12 VDC	Tab 9	Tab 4

Nominal	Min	Max
+3.3 VDC	3.14 VDC	3.48 VDC
+5.1 VDC	4.85 VDC	5.35 VDC
+12 VDC	11.4 VDC	12.60 VDC
+12 VDC	11.4 VDC	12.60 VDC

CPU Terminals CPU A

Voltage	Positive Lead	Ground Lead
12 V	Terminal 1	Terminal 2
0 V	Terminal 2	Tab 4

Nominal	Min	Max
+12 VDC	10.8 VDC	13.2 VDC

CPU Terminals CPU B

Voltage	Positive Lead	Ground Lead
12 V	Terminal 1	Terminal 2
0 V	Terminal 2	Tab 4

Nominal	Min	Max
+12 VDC	10.8 VDC	13.2 VDC



Symptom Charts

How to Use the Symptom Charts

The Symptom Charts included in this chapter will help you diagnose specific symptoms related to the product. Because cures are listed on the charts in the order of most likely solution, try the cures in the order presented. Verify whether or not the product continues to exhibit the symptom. If the symptom persists, try the next cure.

Note: If a cure instructs you to replace a module, reinstall the original module before you proceed to the next cure.

Important: The only way to shut off power completely to the computer and display is to disconnect their power plugs from the power source. Make sure the power cords to the computer and display are within easy reach.

Startup Failures

When testing a computer for the following symptoms, remove the side access panel so you can better observe or listen for fan movement.

Note: Be sure to check the "<u>DDR Memory</u>" and "<u>Power-On Self Test</u>" topics in the General Information section of this chapter. Incorrect installation of DIMMs or incompatible memory will not allow the system to start up correctly. For information on how to correctly install DIMMs, see the "<u>Memory (DIMMs</u>)" topic in the Take Apart chapter.

Power-on LED does not illuminate when power button is pressed, fans do not spin, and there is no boot tone or video

- 1. Verify power outlet is good.
- 2. Check that diagnostic LED 4 is on when the power cord is connected and the air deflector is removed.
- 3. Replace power cord.
- 4. Check that diagnostic LED 3 is on when the power cord is connected and the air deflector is removed.
- 5. Reset the logic board. Refer to "Resetting the Logic Board" in this chapter.
- 6. Verify power supply cables are fully connected and power bus bar screws are tightened.
- 7. Verify that processors are properly seated. Check diagnostic LED 1 and/or LED 6.
- 8. Verify that processors' mounting screws are properly tightened.
- 9. Reseat front panel board.
- 10. Test whether the front panel board or power button is at fault. Remove the installed front panel board and swap it for a known-good front panel board.
- 11. Replace front panel board.
- 12. Replace power button.
- 13. Replace power supply.
- 14. Replace logic board.

Power-on LED illuminates when pressed in, but goes out when button is released, there is no boot tone or video, but you can hear a small click

- 1. Remove the power cord.
- 2. Open the computer and lay it on its side.
- 3. Remove the processor heatsink cover.
- 4. Using an ohm meter, measure the resistance across Terminal 1 and Terminal 2 for CPU A. (Refer to the <u>Power Supply Verification photo</u> for terminal locations.) Hold the meter's probes on the terminals for 5 seconds minimum. Nominal resistance readings should be above 200 ohms. If the resistance is below 10 ohms, replace the power supply.
- 5. Check for trickle voltage from the power supply. Refer to "<u>Power Supply Verification</u>" in this chapter. If verification fails, replace power supply.
- 6. Verify that the processor module is properly seated. Check diagnostic LED 1 and/or LED 6.
- 7. Verify that the processor mounting screws are properly tightened.
- 8. Replace the power supply.

Power-on LED illuminates when power button is pressed but fans do not spin (or spin only momentarily) and there is no boot tone or video

- 1. Reseat video card. (Make sure video card is fully inserted in connector and end of card is secured by the connector latch.) For video cards that require power cables, check that they are connected.
- 2. Reset logic board. Refer to "Resetting the Logic Board" in this chapter.
- 3. Verify power supply cables are fully connected and power bus bar screws are tightened.
- 4. Check diagnostic LED 1 and LED 6 for processor connection.
- 5. Reseat processor and check for bent pins.
- 6. Check for trickle voltage from the power supply. Refer to "<u>Power Supply Verification</u>" in this chapter. If verification fails, replace power supply.
- 7. Replace logic board.
- 8. Replace processor.

Power-on LED illuminates when power button is pressed and fans spin continuously but there is no boot tone or video

- 1. Reseat video card. (Make sure video card is fully inserted in connector and end of card is secured by the connector latch.) For video cards that require power cables, check that they are connected.
- 2. Verify speaker cable is fully seated.
- 3. Reset logic board. Refer to "Resetting the Logic Board" in this chapter.
- 4. Check diagnostic LED 1 and LED 6 for processor connection
- 5. Replace processor
- 6. Replace logic board

Power-on LED illuminates when power button is pressed, fans spin, and boot tone chimes, but there is no video

- 1. Reseat video card. (Make sure video card is fully inserted in connector and end of card is secured by the connector latch.) For NVIDIA Quadro FX 4500 graphics card, check that power cord for card is connected.
- 2. Reset PRAM (restart computer while holding down Command-Option-P-R keys until second boot tone chimes)
- 3. Reset logic board. Refer to "Resetting the Logic Board" in this chapter.
- 4. Replace video card
- 5. Replace logic board

Power-on LED does not illuminate when power button is pressed, but fans spin, boot tone chimes, and there is video

- 1. Reseat front panel board
- 2. Replace front panel board
- 3. Replace logic board
- 4. Replace power supply

Power-on LED illuminates, fans spin up, no boot tone, and the system shuts down within a few minutes

- 1. Check diagnostic LED 1 and LED 6.
- 2. Reseat the processor and check for bent pins
- 3. Replace the processor
- 4. Replace the logic board
- 5. Replace the power supply

Power-on LED illuminates, fans and processor pump run harder, there is no boot and the system shuts down within a few minutes

- 1. Remove the processor and look for loss of fluid on the absorbent liner on top of the power supply. If you see drops of fluid, replace the processor, otherwise go on to the next step.
- 2. Reseat the processor.
- 3. Replace the processor
- 4. Replace the logic board
- 5. Replace the power supply

Fluid leak is suspected and the computer is plugged in

- 1. Unplug the computer
- 2. Put on rubber gloves if handling a liquid cooling module that is leaking or suspected to be leaking
- 3. Remove the processor
- 4. Wipe the spill using rags, paper towels, or other suitable material. Contain and dispose of the cleaning materials according to locals laws and regulations.
- 5. Wash the skin with running water
- 6. Replace the processor
- 7. Replace modules that show corrosion to the traces or solder joints.

Fans

Individual fan failure

1. Replace fan

Exception: The media blower located between the optical and hard drives cannot be replaced. You must replace the enclosure for this part.

2. Replace logic board

All fans run at high speed

- 1. Check for proper ventilation around the exterior of the computer.
- 2. Check that the clear plastic air deflector is in place.
- 3. Run Apple Service Diagnostic (refer to "Thermal Calibration" earlier in this chapter).

Processor fans run at high speed

- 1. Verify that the clear plastic air deflector door is in place.
- 2. Verify that the white sensor label is not damaged and is in place on the lower right tab of the air deflector door. If necessary, replace the air deflector.
- 3. Verify that the air deflector sensor board is operating properly.
 Note: You can differentiate a bad sensor label from a bad sensor board by the following:
 Remove the air deflector door. Slide a folded piece of paper through the slot in the enclosure where the right tab of the air deflector would normally be inserted. If the red LED goes out (but stays on with the door in place), the sensor label on the door is missing or damaged.
- 4. Check the sensor cable connection on the logic board (second from right connector located directly below the hard drives).
- 5. Replace the logic board.
- 6. Replace the air deflector sensor board.

Computer goes to sleep for no apparent reason

Two additional symptoms: The system log typically includes a message similar to: "PowerMac7,3 Thermal Manager: Thermal Runaway Detected: System Will Sleep." The customer may also note that the fans ramp up to a higher speed shortly before the computer sleeps.

- 1. Check that the fans are operating.
- 2. If the system log still reports Thermal Runaway, run Apple Service Diagnostic (refer to "Thermal Calibration" earlier in this chapter).
- 3. Replace the processor module.

Other Failures

Air deflector sensor

- 1. Reseat air deflector sensor board cable
- 2. Replace air deflector sensor board
- 3. Replace logic board

Optical drive

- 1. Replace optical drive cable
- 2. Replace optical drive
- 3. Replace logic board

FireWire port (front panel A)

- 1. Reseat front panel board
- 2. Replace front panel board
- 3. Replace logic board

Firewire port (rear A<->B)

Replace logic board

Firewire port (rear B<->B)

Replace logic board

Internal speaker

- 1. Check speaker cable connection
- 2. Replace speaker/fan assembly
- 3. Replace logic board

USB 2.0 (front port)

- 1. Reseat front panel board
- 2. Replace front panel board
- 3. Replace logic board

USB 2.0 (rear ports)

Replace logic board

Combo Card

- 1. Reseat antenna cables connected to Combo card
- 2. Replace Combo card
- 3. Replace antenna card
- 4. Replace logic board

Audio IO (front headphones)

- 1. Reseat front panel board
- 2. Replace front panel board
- 3. Replace logic board

Audio IO (rear audio line in; rear audio line out)

- 1. Check Sound settings in System Preferences
- 2. Replace logic board





Upgrades Power Mac G5 (Late 2005)

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Note: The combo card is connected to an adapter card called the runway card. This procedure includes steps for installing both the combo and runway cards.

Tools

The only tool required for this procedure is a jeweler's Phillips #0 screwdriver.

Preliminary Steps

Before you begin, open the computer, lay it on its side with the access side facing up, and **remove the front inlet fan assembly**. If a memory DIMM is installed in the slot next to the combo card connector, **remove the DIMM**.

Part Location



Procedure

1. Holding the runway card by the top edges, insert the card into its connector on the logic board.



2. Secure the runway card to the PCI divider by inserting the outer casings for the two black mounting rivets into the two holes at the top corners of the card. Then insert the center plugs for the rivets.



3. Attach the two antenna cables to the connectors on the underside of the combo card. **Note:** The cables can attach to either connector on the card.



- 4. Connect the combo card to the runway card.
- 5. Using a jeweler's Phillips screwdriver, install the two combo card mounting screws.
- 6. Connect the combo card antenna cables to the clip on the side of the PCI divider.



- 7. Replace any DIMMs you removed earlier.
- 8. Replace the front inlet fan assembly.





Views

Power Mac G5 (Late 2005)

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Exploded View 1



Exploded View 2





Screw Matrix





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Overview



Logic Board





Front View



Rear View

